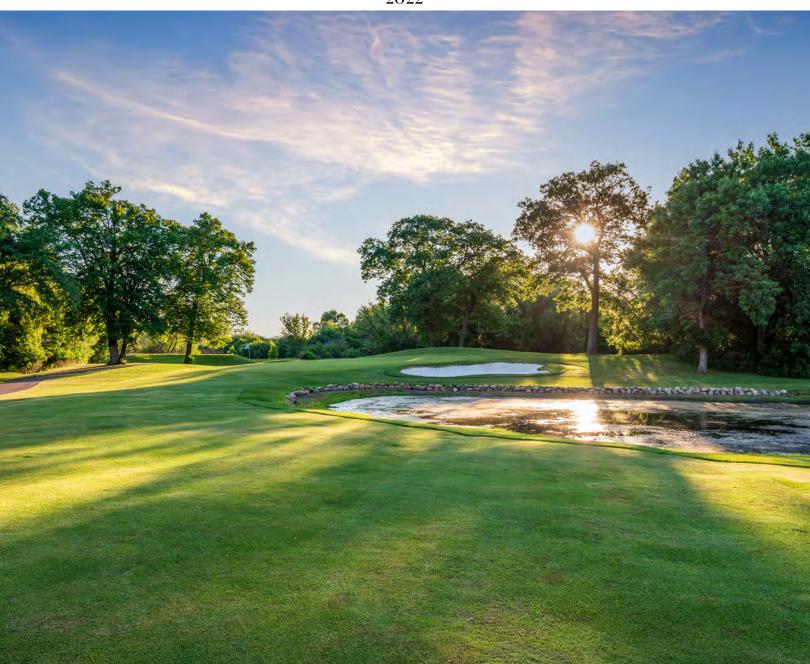


MARCH 2022



# MEMBER NEWSLETTER



# FROM THE PRESIDENT

By Mark Richman, 2022 Club President

Happy end of February! It has been a cold month and we only have a little time left before the snow is off the course and the activity picks up at Dellwood. Rest assured Pete and his team are doing everything they can to make this one of our best years ever. Construction on the new bar starts in a couple of weeks and the renovation on our outdoor patio is right on schedule. We had our first Advisory Committee meeting this past week and I am happy to say that Dellwood is in as good of shape as we ever have been. Our membership levels are high and



Clayton and his team are working on having a seamless and easy process for the many rounds we anticipate to have on the course this summer. I would encourage everyone to turn to the Committee Members as a conduit to Pete and his team when possible to ensure you are having the experience you expect form a great Club like ours.

Have a great rest of the winter, stay warm and we will see everyone soon, Richie



### FROM MICHELLE'S DESK

By Michelle Murray, Office & Human Resource Manager

It's March at the Club which means we are busy getting ready for Spring! The Club shut down, March 6th through March 16th, is a great time for staff to take well deserved vacations, and for those of us that stick around, to do some doep cleaning and organize for the rost of the year. Planting and organize for the rost of the year.

around, to do some deep cleaning and organize for the rest of the year. <u>Please remember that your food & beverage minimums still remain the same during this time, so plan ahead and make reservations to come in!</u>

We would like to invite all members that have not done so already, or may want to update, to add their pictures to our database by logging into the website. From there, choose member account, click on the edit button, and then click on the arrow to upload a photo. This is used for our staff to verify members for billing to ensure accuracy, and to become more familiar with all of you. These photos are never shared.

This month will also be your last chance to update your personal information for our 2022 Member Roster. Please make sure that addresses, phone numbers, places of employment, and your children's names are correct. This can all be done on the website, but if you would like me to edit for you, please send me an email to michelle@dellwoodcountryclub.com.

Cheers!

Michelle



This past week alone has sure imposed many thoughts of spring upon our staff here at the Club, and as we head into our annual Club Closure next week (March 6-16), we are eager to return and hopefully open our doors up soon to all of our golfers. As the snow dicipates, we will say farewell to some of the attractions that have kept many of you coming out to the Club (ie snowshoeing, cross country skiiing, ice skating and sledding) but immediately shift our attention to the areas that will become available again. You'll see a brief write-up within this newsletter for the rest of Junior Sport sign-ups, that being Tennis & Swim. We are also bringing back Dellwood's Swim Club this year! This had been discontinued over the course of the last two years due to COVID, and given the feedback I've received from many of you over my past eleven months at Dellwood, is something I know will be welcomed back. Information regarding sign-ups, dates, and cost can be found on page 7 of this newsletter.

The upcoming shutdown provides us the opportunity to begin work on some of the renovations and improvements we'd discussed in previous Member communications. It also allows us to hit a brief "reset" for our staff. I can tell you there has been a lot of time and attention put into our systems here to provide the best experience possible when dining. The improvements to be made to Dellwood's Bar & Patio will hopefully lead to a more consistent volume throughout the season, which places even more importance on the training of our staff and optimization of our processes. Among those are the use of tablets by our staff to provide prompt service throughout all dining areas, as well as dropping tickets at tables to ensure accuracy in our billing. Bartender Gunnar Van Guilder will be coming on in a full-time role as Lead Bartender, and has been spending time at BrickHouse over this past month building out his talents, and has teamed up with Brita and Herman to create a new cocktail menu, to be released post-shutdown.

With that, we realize how many Members have made Dellwood their new home in the last 12 months and feel it would be helpful to provide clarity to our newer Members and remind others of general protocol in our dining spaces. This information can tend to hide in a laundry list of other items within a handbook.



The Club has established dress codes that vary by each dining area, and are highlighted below:

<u>Country Club Casual</u> (Members' Bar, Grill, Tamarack, Fireside/Ballroom, Patio): Defined for men and women as dress denism (pants, skirt or jacket), tailored dress shorts, golf attire, smart casual shirt without collar, women's sandals and casual shoes.

<u>Athletic</u> (Fitness Center, Locker Rooms, Pool): Defined for men and women as workout shorts, t-shirts, athletc shoes, yoga pants, sweatshirts and pants, jogging suits, bathing suits, flip-flops and beachwear.

Dellwood proudly attracts a broad range of ages to form its Membership, and welcome young families from all around the Twin Cities. With that, we ask all of our Members to be aware of their surroundings and be conscious of those around them in all of our dining spaces. I for one am VERY aware of how difficult it is to keep our young ones in-line, but ask that we all do our best to be respectful of those also enjoying our private dining environment at Dellwood.

We encourage all Members to make reservations when planning to dine at the Club. This can be done seemlessly through our App, as well as by calling the Restaurant. Not only does this reservation assure you the accommodations you're looking for, it also provides us the opportunity to learn what kind of environment you're seeking, and can help direct your party to the area that best fits. Post-shutdown, we will be reallocating the Tamarack Room to be an extension of our current Grill area. What will be different here is that aside from those renting out the space for a specific event, this will be adult dining (18+) only. This will provide those Members that are truly seeking a quiet, more intimate setting another dining option.

We hope you enjoy some of these modifications we continue to present, as they all contain an underlying goal of enhancing the experience <u>every</u> Member has, <u>every</u> time they are at the Club. The team and I will always accept your feedback & suggestions!

### \*\* UPCOMING CHANGES IN OPERATING HOURS \*\*

Club Closure: March 6-16 (All Member areas Closed for annual cleaning)
Beginning week of Monday, April 18: Restaurant will return to in-season operating hours of six days/wk (Tue-Sun) for breakfast/lunch/dinner.





By Clayton Johnson, Head Golf Professional

The 2022 Golf Season is a few weeks away, and we hope that everyone is excited to get back on the course. In the last year and a half, we have gained a lot of golf members, which is an excellent indicator that the club is healthy heading into the upcoming season. Gaining new members also challenges us to improve our processes. The feedback I heard a lot last year was access to tee times. My staff and I want to address this in 2022, and we have strategies to make accessing tee times easier.

- 1) Tee times can be made 14 days in advance. Please make your tee times as early as possible.
- 2) This year, we will have a starter on the first tee as much as possible who will assist in pairing up singles or two-somes that may have made tee times next to each other. Our goal is to help introduce members to each other and hope that they pair up in the future to open up tee times. If you are a single or two-some, we ask that you remain open to the idea of pairing up with like singles or two-somes around you.
- 3) The pace of play has always been essential at Dellwood CC, and our healthy pace of 4 hours or less makes Dellwood even more desireable to play. Please make sure that you play ready golf at all times.
- 4) Family Friendly Tee Times: We are excited to continue our Family Friendly Tee Times on Saturdays and Sundays for 2022. With the intention of better utilizing the golf course, we have made a couple of changes that you will notice for 2022. Times will run from 4-7 (instead of 3-6) and are 9-hole tee times. We noticed that over 90% of Family Friendly times play 9-holes or less, thus leaving the Back 9 open for play. These 9-hole tee times allow us to open the Back 9 up for tee times starting at 6pm. If you're teeing off between these 4-6pm times and are interested in playing 18-holes, you'll simply need to book an additional "turn time" for the Back 9. This allows us to accommodate over 16 more groups each weekend by utilizing this gap. As always, each Family Friendly tee time will receive one free golf cart if there are children under the age of 12 playing.

#### 2022 Guest Passes & Cart Passes:

Unlimited Guest Pass = \$2,400 6-Pack Guest Passes (1 per golf membership) = \$360 Single Cart Pass = \$1,400 Couples Cart Pass = \$2,400

Events are filling up, so make sure you check the ForeTees app to get signed up for events that you can play in. We are looking forward to the 2022 Golf Season.



### JUNIOR SPORTS: TENNIS & SWIM

2022 is shaping up to be a full season of activities not only on the golf course, but on the tennis courts and at the swimming pool as well! Instruction will continue to be offered in all these areas (see link below for more info), and back by popular demand will be the Dellwood Swim Club. We've promoted an existing Dellwood Staff Member, Lindsay Lutton, to manage all lifeguards this season, as well as coach Swim Club. DCC Swim Club meets four times per week for both practices and meets, which runs June 6 through July 28. Swim Club is open to those swimmers age 9 and over, with a cost of \$175. To view more information on Swim Club or to sign up, please click HERE.





Director of Tennis, Peg Kelly, will be back to Dellwood after wintering in Phoenix over the winter, and has her programs in place to welcome all of our Juniors to the courts this summer! Insturction starts at age 4, with three different dates to choose from.

To view more information and to sign up for JUNIOR SWIM or TENNIS, please click HERE!



I have never been a big "Ground Hogs Day" guy, but I do on the other hand pay attention to the birds. It's usually about this time of the year the birds change their tune and for me they are telling us, "Spring is here."

As we look forward to a new season we thought we would share some insights with you on an issue that has been on-going over the years, but has recently become a more significant threat to our Club. As many of you living in the White Bear area may know, due to a dramatic drop in the lake level over ten years ago, the White Bear Lake Homeowners' Association brought a lawsuit (2012) against the DNR for "mismanagement of water pumping" through wells around the lake.

In 2017 the Ramsey County District Court sided with the Homeowners and a 2020 Supreme Court ruling again ruled in favor of most of the original suit. You may be wondering, what does this mean for Dellwood CC? The court ordered the DNR to figure out how to reduce well water usage going forward. Dellwood CC has two wells on site that we use to irrigate the golf course and clubhouse grounds. These wells would see its current 30mm gallon permitted use change dramatically.

The DNR has just completed a study and reported back to the court. Their finding was that domestic water (Category 1- most important) usage in a 5-mile radiuswould have to be set at 55gals/day/person to maintain a critically water elevation at White Bear Lake of 922'. In addition, there would be no other water available for all other categories! This would include schools, hospitals, industry, businesses, agriculture, and golf courses. Essentially all other permittees would have their permits cancelled. Given our Golf Course designation, we not in the same Category as other businesses, instead considered a "non-essential" business, or Category 6, according to the law.

The DNR does not recommend that this be the course of action, but the way the law is written and because of the Court Order, this is what they have reported. Obviously, this would have far reaching implications for our Club, our community, and beyond. Although it seems absurd that this could happen, most people involved never believed that we would get to this point.

The real issue here, or solution, is that the municipalities in this area need to move off of ground water usage. It may seem as though golf courses use a lot of water but in reality, it is minuscule compared to municipal water use. We are also the only users that return water to the ground water system. Dellwood CC is among the 90% of permit holders that use 10% of the water.

What actions can you take to prevent these debilitating measures? While we do not anticipate this order carrying through as mentioned above, it has become quite clear that all users while incur a decrease of their current permitted use. In effort to minimize this decrease to the Club, we ask that you take a minute to contact your state legislators and ask for a STAY of this court ruling (Ramsey County District Court Order File No. 62-CV-13-2414) until a long-term solution can be found. We too are in favor of finding a proper solution to the issues surrounding White Bear Lake, but passionately believe that what's on the table is not the solution that addresses the problem.

Representatives here in Dellwood's 55110 zip code are; Representative Ami Wazlawik – 651-296-3018 (rep.ami.wazlawik@house.mn) & Senator Roger Chamberlain – 651-296-1253 (Email here)

To find the State Representatives in your area, click here: <a href="https://www.gis.lcc.mn.gov/iMaps/districts/">https://www.gis.lcc.mn.gov/iMaps/districts/</a>

Every letter counts, and we appreciate you taking the time to let our representatives know how much of a negative impact the actions mentioned above would make on our Club and the surrounding area. As always feel free to reach out to me with any questions at eric@dellwoodcountryclub.com.



