

MAY 2022



### MEMBER NEWSLETTER



# FROM THE PRESIDENT

By Mark Richman, 2022 Club President

Let the golf season begin!!! Even though the weather has been uncooperative, I am told by Clayton and his staff that warm weather is coming and we should be at 100% golf activity any day now. I believe this will be the best summer season we have ever had at Dellwood. Our membership levels are healthy, our staff is set up and our new improvements to the clubhouse and course should be ready to go as the weather allows.



A few thoughts I have regarding the

upcoming season. We join Dellwood not just for golf, tennis and swimming but for a place to have fun, spend time with our families, make new friends and get away. Let's all try to remember that when we park our cars in the lot and head into the clubhouse. Pete and his team's mission is to make this a place that everyone can enjoy and have the best possible experience every time they come here. Remember that as well when communicating with our amazing staff. They want to help. Also, I would encourage everyone to take advantage of the full membership. Introduce yourself to someone you don't know, jump on a tee time with someone you have never golfed with before. Sit at a table with new members. And PLEASE.. order that president's drink!!!!

See you all the club and get ready for a fun few months, Richie



Happy Spring Everyone!

In hopes of warmer weather, access to make reservations for the pool cabanas opened this past Monday! These reservations must be made through the Club Central / Foretees app.

We did change time frames this year to a full day, 11am to 8pm, or half day, 11am to 3pm or 4pm to 8pm. This will allow staff time in between to make sure that the cabanas are properly cleaned before the next group arrives. Each family is allowed to have no more than 3 active reservations at a time.

If you have not set up the Club Central / Foretees app on your phone yet, please email <a href="michelle@dellwoodcuntryclub.com">michelle@dellwoodcuntryclub.com</a> for login information. As always, please reach out to me with any questions!

Cheers!

Michelle



By Pete LaCoursiere, General Manager

Well, it goes without saying that spring time in Minnesota is not for the faint-hearted. The average high this past month was 47 degrees, which is more than 10 degrees shy of the average for April. I for one am banking on the notion that we are extremely deserving of some much warmer weather here in May!

All of that said, it was nice to see the golf course open for play on Thursday, April 21 and thus see many of our golfing Members return. The vibe and energy in the bar has seen a significant increase since and I know that the warmer weather will only enhance that. Despite less than ideal conditions, we had nearly 100 players across our Men's and Women's Openers over this past Wednesday/Thursday before closing out the month.

Chef Michael touches on some of the new menu's we've recently launched in his article this month, and I must say it's been a pleasure seeing Michael and Chef Peter incorporate their touches on these menu items. Together they've collaborated to offer a nice blend of new items alongside signature Club staples. Addittionally, Gunnar and Herman have come together in the bar to create a new Cocktail Menu that has also been well received. The DCC Spicy Margarita made with jalapeno house-infused Dulce Vida Blanco tequila and the new DCC Ranch Water have been flagged as early go-to's! They continue to experiment with a variety of house-infused recipes and I anticipate seeing this Cocktail Menu evolve throughout the course of the season. Sales reports are generally pretty telling but we love to hear your feeback on these new drinks.

#### **DO YOU TRAVEL LIGHT?**

We are offering all Members the opportunity to drop their individual locker for a \$75 credit. If you are interested in this offer, please reach out to Michelle via phone or email. Michelle@dellwoodcountryclub.com

Along with the anticipated return of warm weather will come the opportunity to rent the Dellwood pontoon. We've renewed our partnership with Your Boat Club on White Bear Lake, and are happy to offer pontoon rental rates far below market rate when you book through DCC. Rates are \$35/hr Mon-Thur and \$45/hr Fri-Sun and holidays. These reservations can be made by emailing CJ at cj@dellwoodocountryclub.com. We have not yet received a firm date as to when they will begin taking reservations but as we have that information we will share that with you all.



We had a great turnout for our back-to-back Easter events this past month, both the Egg Hunt and Easter Sunday Brunch. With nearly 1,000 in attendance across the two events, it was very much a success! These events were captained by both CJ and Katie on

the events side, along with Chef Peter, Chef Michael and their team who put out an amazing spread.
Thank you to all that attended!



The events coming up within the next 4-6 weeks will provide many opportunities to come out and utilize the Club. From Mother's Day, to our Member-Member event, the Box Car, there's something for everyone. We are also slated to open up the Dellwood Pool on Saturday, May 28. The Cabana reservation windows are now open, and can be made through the Club App. As was our policy last year, each Membership/household is limited to three reservations at any given time. If you're interested in hosting an event at the Pool in the Cabana's and would be interested in any special accommodations, please inquire with CJ by phone or email. She can be reached via email at cj@dellwoodcountryclub.com.

I hope to see many of you out on the links this season, and better yet join you out there as well. We have our fair share of pent up excitement for the golf season and look forward to an amazing year at Dellwood.

#### WHAT IS THAT?

A few of you have recently asked me about checks being left at your table along with the added verbiage regarding Service Charge. This past winter, we began dropping checks at tables when Members dine in, to address the amount of mis-billings we incur. In that, we inserted language that discloses the 20% Service Charge that is automatically applied to a bill. The automatic Service Charge is nothing new to the private Club industry, but it wasn't until recent that, given the spike in labor costs, restaurants have began incorporating it into their billing as well. In some cases, it will be an added fee of 3%-7% of the total to offset increased wages to their staff. It's brought new light to this type of service charge, and as some incorporate it for the first time, it's reminded many of their responsibility of providing a legal disclaimer, often acknowledging MN Statute Section 177.23, subdivision 9, identifying it as a charge rather than a gratuity, with the difference being that a Charge is held by the establishment. In our case, this amount is completely dispursed, with over 80% going to your server. The balance is dispursed to other areas, relieving the need for the server to "tip-out" fellow staff, which would otherwise be considered the norm. Consider this charge the equivelent of leaving a 20% tip, and if you feel the service you received was exceptional, you are provided the opportunity to leave an addiiionial tip to your server in a variety of ways, with 100% going directly to them. Further, it's worth noting that we've seen mis-billings decrease

by over 60% throughout these past few months!





FROM THE PRO: By Clayton Johnson, Head Golf Professional

I am so excited to announce the Couples Luau Event!

Couples Events have been some of the most well attended events the last few years at Dellwood. We are excited to add a new event for 2022: The Couples Luau on June 25th. The event will be an 18-scramble format with a shotgun start at 2 pm. The festivities for the day will include tasting from Kona Brewing, a Hawaiian themed dinner after golf that will include a pig roast and live music during the party. The price for the event will be \$200 per couple if you play golf or \$75 per person if you are just attending the Luau dinner. Space will be limited for the golf event so please get signed up so you don't miss out.

News on the Men's Opener

The 2022 Men's Opener included 80 brave men battling the elements to start the year. I can tell you one thing it did not look or feel very warm out there as I'm writing this watching them play. Congrats to the team of Steve Poganski, John Hause, David Lage, Jason Cooney with a score of 13 under. The low gross winner shooting 2 under 70 was Andy Paulson. The low net winner shooting 3 under 69 was John Hause.

This week in the 9 Hole Women's Opener

I thought the Men's Opener weather was cold, the 9-hole opener for the women was even worse. They truly braved the cold weather and had an exciting event. Thank you to all the women that played and congrats to Sue Ryan, Mary Dinndorf, Mary Cox and Amy Stoffel!





### JUNIOR SPORTS: TENNIS & SWIM

2022 is shaping up to be a full season of activities not only on the golf course, but on the tennis courts and at the swimming pool as well! Instruction will continue to be offered in all these areas (see link below for more info), and back by popular demand will be the Dellwood Swim Club. We've promoted an existing Dellwood Staff Member, Lindsay Lutton, to manage all lifeguards this season, as well as coach Swim Club. DCC Swim Club meets four times per week for both practices and meets, which runs June 6 through July 28. Swim Club is open to those swimmers age 9 and over, with a cost of \$175. To view more information on Swim Club or to sign up, please click HERE.





Director of Tennis, Peg Kelly, has recently added a new session for Junior Tennis, which will run from May 17-June 9 on Tuesday's and Thursday's. Ages 6-7 (cost \$140) are from 5:15-6:00, Ages 8-10 (cost \$155) are from 4:15-5:15, and ages 11-13 (cost \$155) are from 3:15-4:15.

To view more information and to sign up for JUNIOR SWIM or TENNIS, please click HERE!



## COREY'S CORNER

#### Summer Trackman Information

Our Trackman launch monitor will be available for use on the driving range this summer! Train like the pros with the system used by 800 tour professionals.

#### How you can use TrackMan to improve your game:

- Evaluates each individual golf swing in real time.
- Tracks 6 foot pitches to 400+ yard drives pinpointing the landing position with an accuracy of 1 foot at 100 yards.
- State of the art software displays the 3D trajectory of your shot, together with 28 impact and ball flight parameters in real time.
- Provides swing analysis data such as: carry distance, total distance, club speed, ball speed, attack angle, face angle, spin, club path and much more.

Reserve on Foretees today under the Trackman simulator tab. Once reserved a golf professional will assist you setting it up. Please indicate in the notes tab that you would like to use it outdoors in the range.

Fees: \$45/hour

Lessons will also be available using the Trackman.

3 things you will need to do prior to using the Trackman system outdoors. Of course we are able to assist with getting the right apps onto your phone.

- 1. Reserve a time slot on Foretees.
- 2. Download the Trackman and Trackman Camera apps onto your phone.
- 3. Go to the mytrackman.com and set up a profile. You will need this to store all of your data from your range session.





# FROM THE KITCHEN: by Michael Lapota Chef de Cuisine

Welcome to Spring, everyone!

We, like all of you, have been anxiously awaiting this time of year, and now that it is upon us, I'd like to share what's going on at the club from a culinary standpoint. Last week, we introduced a new Grill menu and Dessert menu. This menu reflects the change in season, as well as some Member requests from menus of yesteryear. Now that we are open for dinner 6 nights a week, I'm looking forward to meeting some new faces, introducing myself, and talking to you about what I love to do: cooking great food for great people. We are all thrilled to get back in the swing of things and keeping things fresh with weekly specials and seasonal changes to our Grill Menu.

The Spring Buffet Season started strong with the Easter Egg and Easter Brunch. With Mother's Day quickly approaching (and filling up), the culinary team is already starting to put pieces in place to ensure another successful and plentiful buffet with a little something for everyone.

We are all looking forward to a great season out on the course, in the grill, up in the ballroom, and anywhere else that we are able to cook for you all!

Michael



by Brita van Guilder Food & Beverage Director

Well everyone, we've had a successful golf opening thus far, despite the frigid temps and on and off rain! It's exciting to see everyone out and about again and we are looking forward to warmer weather and a great season with you all!

May is traditionally the month where most of our summer staff comes on board, or returns from college, so I wanted to introduce some old and new faces by doing a "Staff Highlights" section in my articles. I will be choosing a few employees over the coarse of the summer months to feature so you all can learn a little more about who is making your lives (and mine) easier around DCC!

The first server I will feature is one that has been around for nearly 6 years, Samantha Magler! Sam is from Stillwater, MN and is currently studying to be a Radiology Technician. She splits her time at Dellwood and works many hospital shifts to get her hours in for her program. Her favorite part about working at Dellwood is the personable members and getting to witness many weddings happen here on property. Sam's favorite menu item, much like most of you I'm guessing, is the potstickers appetizer! Finally, one unique fun fact about Sam is that she has successfully visited ALL 50 states! Be sure to say hi to Sam as you see her this summer around the dining room and patio area!

Another server, who is new to the group, I am featuring is Shanyn Furlong! Shanyn joined our team in April and has been a great addition! She is from White Bear Lake, MN and is currently a senior this year, graduating next month. Her favorite thing thus far about Dellwood is the people, members and other staff members, as well as the atmosphere. Shanyn's favorite menu item is the teriyaki chicken (which has come back on the menu!!). Be sure to welcome her to the team if you see her around the club!

Looking forward to a great spring season, or maybe we will head right into summer from these freezing temps. Nonetheless, we are excited to see our snowbirds back and are getting things ready for a great summer!

Cheers!

Brita



Sam Shanyn





Sign up in the Golf Shop!

Or send Clayton an email to register, clayton@dellwoodcountryclub.com



### CATERING & EVENTS:

by C.J. Navarro Director of Marketing & Events

#### Hello Everyone!

We have started off the season with a bang beginning with our Easter Egg Hunt and Easter Brunch! It was lovely meeting some tenured and some new faces to Dellwood. We have some exciting things on the calendar for May and June, so we hope to see everyone there!

**Upcoming Events:** 

Sunday, May 8th ~ Mother's Day Brunch

Thursday, May 19th ~ New(er) Member Cocktail Party (Adults Only)

Friday, June 3rd ~ Boxcar

Saturday, June 11th ~ New(er) Member Pool Party (Bring the Kids!)

Saturday, June 25th ~ Luau!

I am looking to gain some feedback regarding new amenities we are hoping to offer at the club, such as Etiquette Classes, Yoga on the Lawn, a High Tea, and a Sip & Shop, so I'd love to hear your thoughts!

As we all get out to enjoy the sunshine and some of the great things Dellwood has to offer, stop by my office (right behind the reception desk) to say "Hello", send me an email at <a href="mailto:cj@dellwoodcountryclub.com">cj@dellwoodcountryclub.com</a>, or call me direct at 651-426-4155 for any questions or reservations for our club events!